



CHiQ 5 Year Warranty Promotion - Terms and Conditions

Free 5 Year Warranty on Selected CHiQ Products.

When you purchase a selected CHiQ product you have the peace of mind in knowing that your product is covered by the CHiQ standard manufacturers' warranty

All TVs, Fridges, Freezers, Washing Machines, sold by CHiQ Electronic (Australia) come with a free 3-year warranty as standard which covers parts and labour. For a limited time, only CHiQ is offering to extend the standard manufacturers' warranty on selected products purchased between 1st August 2024 and 31st January 2025 from 3 years to 5 years to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

CHiQ offers to extend the standard three (3) year warranty on selected products for an additional two (2) years free of charge thus increasing the period of warranty to a total of five (5) years from the original date of purchase subject to the terms and conditions of the Standard Warranty Conditions. Please see the list of qualifying models in the below Qualifying Products section. To qualify for the promotional warranty, you must register your product using the online form at www.chiq.com.au within 30 days of purchase.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to and complement the Standard Warranty Conditions.

If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions the provisions of the Standard Warranty Conditions shall prevail.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates.

Promotional Period

Between (and including) 1st August 2024 and 31st January 2025.

Eligible Models:

Fridge Models

CBM230NS3	CBM231NW2	CBM280NB3	CBM281NSS	CBM282NBS5E	CBM283NW3	CBM393NB3	CBM394NSS
CBM394NSS6E	CBM395NBS	CBM395NBS6E	CBM396NW3	CCD500NS	CCD502NBS	CCD503NB	CCD596NS
CCD601NBS	CRBM227NW3	CRBM228NR3	CRBM229NB3	CRTM198NW3	CRTM199NR3	CRTM200NB3	CSS556NBD3
CSS556NBD4E	CSS557NSD	CSS557NSD4E	CSS559NWD	CSS559NWD4E	CSR205DW	CSR241DW	CTM200NSS
CTM200NSS5E	CTM201NB3	CTM202NW3	CTM253NBS5E	CTM255NW5E	CTM297NW3	CTM347NW5E	CTM348NB5E
CTM407NB3	CTM408NSS	CTM408NSS5E	CTM409NBS	CTM409NBS5E	CTM410NW	CTM512NSS5E	CTM513NBS5E
CTM514NB3	CTM515NW						



Freezer Models:

CCF141BE	CCF142WE	CCF198BE	CCF199WE	CCF299WE	CCF499BE	CCF500WE	CCF699BE
CCF700WE	CSF165NSS	CSF166NW	CSF205NSS	CSF206NW	CSH121NBS	CSH165NSS	CSH166NW
CSH205NSS	CSH206NW	CSH311NWL3	CSH379NBSL3	CSH379NBSR3	CSH380NWL3	CSH380NWR3	

TV Models:

U43G7P	U43G7PG	U50G7P	U50G7PG	U55G7P	U55G7PG	U58G7P	U58G7PG
U65G7P	U65G7PG	U65QM8V	U65QM8VG	U75F8T	U75F8TG	U85F8TG	U98F8TG
U98F8TG PRO							

Washer Models:

WDFL85PL48G1	WDFL85PL48W2	WDFL85T48B5	WDFL85T48W4	WDFL8T48B3	WDFL8T48W2	WFL85PL48W1	WFL85PL48G1
WFL85T48W2	WTL63FDG	WTL64FDB	WTL65FDW	WTL78FDG	WTL79FDB	WTL80FDW	WTL64B
WTL65W	WTL79B	WTL80W					

Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product during the Promotional Period in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) CHiQ products from CHiQ AUSTRALIA or its authorized retailers.

The promotional warranty is only valid when accompanied by the original invoice, sales receipt, or formal confirmation from CHiQ Electronic (Australia) of the warranty period.

Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with CHiQ Electronic (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased.

Exclusions

The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions.

Contact

For queries relating to warranty or product service please visit our official website:
www.chiq.com.au