



CHiQ 5 Year Warranty Promotion - Terms and Conditions

Free 5 Year Warranty on Selected CHiQ Products.

When you purchase a selected CHiQ product you have the peace of mind in knowing that your product is covered by the CHiQ standard manufacturers' warranty

All TVs, Fridges, Freezers, Washing Machines, Portable Air Conditioners sold by CHiQ Electronic (Australia) come with a free 3-year warranty as standard which covers parts and labour. For a limited time, only CHiQ is offering to extend the standard manufacturers' warranty on selected products purchased between 1st June 2021 and 31st January 2022 from 3 years to 5 years to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

CHiQ offers to extend the standard three (3) year warranty on selected products for an additional two (2) years free of charge thus increasing the period of warranty to a total of five (5) years from the original date of purchase subject to the terms and conditions of the Standard Warranty Conditions. Please see the list of qualifying models in the below Qualifying Products section. To qualify for the promotional warranty, you must register your product using the online form at www.chiq.com.au within 30 days of purchase.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to and complement the Standard Warranty Conditions.

If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions the provisions of the Standard Warranty Conditions shall prevail.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates.

Promotional Period

Between (and including) 1st June 2021 and 31st January 2022.

Eligible Models:

Fridge Models

CSS602WD CSS601SD CSS600BD CSS559NWD CSS558NBSD CSS557NSD CSS556NBD CSS622NW
CSS621NBS CSS620NS CSS619NB CSS618NWD CSS617NBSD CSS616NSD CSS615NBD CBM432W
CBM431S CBM430B CBM396NW CBM395NBS CBM394NSS CBM393NB CBM251W CBM250S
CBM283NW CBM282NBS CBM281NSS CBM280NB CBM231NW CBM230NS CTM550W CTM549B
CTM515NW CTM514NB CTM513NBS CTM435W CTM434S CTM433B CTM410NW CTM409NBS
CTM408NSS CTM407NB CTM370W CTM368BP CTM348NW CTM347NB CTM320W CTM318B
CTM297NW CTM296NBS CTM263W CTM255NW CTM216W CTM215BP CTM200NW CTM199NB



CRBM229NB CRBM228NR CRBM227NW CRTM213B CRTM212R CRTM211C CRTM198NB
CRTM197NR CRTM196NW CFD474NW CFD473NBS CFD472NS CFD471NB

Freezer Models: CCF142DW CCF500W CCF292W CCF200W CCF142W CCF141BP CCF099DW
CCF098DB CCF142DW CCF141DB CCF199DW CCF198DB CCF292DW CCF291DB CCF500DW
CCF499DB CSF190W CSF188S CSF206NW CSF205NSS CSH431WL CSH431WR CSH430BL CSH430BR
CSH380NWL CSH380NWR CSH379NBSL CSH379NBSR CSH311NWL CSH311NWR CSH310NBSL
CSH310NBSR CSH309NSL CSH309NSR CSH308NBL CSH308NBR CSF166NW CSF165NSS

TV Models: L32K5 L40K5 U43H10 U50H10 U55H10 U58H10 U65H10 U75H9 L32G7H L40G7H
U43G7H U50G7H U55G7H U65G7H

Washer Models: WFL8PL48W1, WFL8T48W2, WFL8TOL52W, WTL80W, WTL79B, WDFL8TOL52S

Portable Air Conditioner Models: CPCW25PAP01W, CPCW33PAP02W

Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product during the Promotional Period in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) CHiQ products from CHiQ AUSTRALIA or its authorized retailers.

The promotional warranty is only valid when accompanied by the original invoice, sales receipt, or formal confirmation from CHiQ Electronic (Australia) of the warranty period.

Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with CHiQ Electronic (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased.

Exclusions

The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions.

Contact

For queries relating to warranty or product service please visit our official website:
www.chiq.com.au