



CHI Q 5 Year Warranty Promotion - Terms and Conditions

Free 5 Year Warranty on Selected CHI Q Products.

When you purchase a selected CHI Q product you have the peace of mind in knowing that your product is covered by the CHI Q standard manufacturers' warranty

All TVs, Fridges, Freezers, Washing Machines, sold by CHI Q Electronic (Australia) come with a free 3-year warranty as standard which covers parts and labour. For a limited time, only CHI Q is offering to extend the standard manufacturers' warranty on selected products purchased between 1st February 2024 and 31st July 2024 from 3 years to 5 years to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

CHI Q offers to extend the standard three (3) year warranty on selected products for an additional two (2) years free of charge thus increasing the period of warranty to a total of five (5) years from the original date of purchase subject to the terms and conditions of the Standard Warranty Conditions. Please see the list of qualifying models in the below Qualifying Products section. To qualify for the promotional warranty, you must register your product using the online form at www.chiq.com.au within 30 days of purchase.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to and complement the Standard Warranty Conditions.

If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions the provisions of the Standard Warranty Conditions shall prevail.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates.

Promotional Period

Between (and including) 1st February 2024 and 31st July 2024.

Eligible Models:

Fridge Models

CBM230NS3	CBM231NW2	CBM280NB	CBM280NB3	CBM281NSS	CBM283NW	CBM283NW3	CBM393NB
CBM393NB3	CBM394NSS	CBM395NBS	CBM396NW	CBM396NW3	CCD500NS	CCD503NB	CCD596NS
CCD601NBS	CFD501NB	CFD502NS	CRBM227NW	CRBM228NR	CRBM229NB	CRBM227NW3	CRBM228NR3
CRBM229NB3	CRTM198NW	CRTM199NR	CRTM200NB	CRTM198NW3	CRTM199NR3	CRTM200NB3	CSS556NBD
CSS556NBD3	CSS557NSD	CSS558NBSD	CSS559NWD	CTM200NSS	CTM201NB	CTM201NB3	CTM202NW
CTM202NW3	CTM255NW5E	CTM296NBS	CTM297NW	CTM347NB2	CTM348NW2	CTM347NW5E	CTM348NW5E
CTM407NB	CTM407NB3	CTM408NSS	CTM409NBS	CTM410NW	CTM514NB	CTM514NB3	CTM515NW
CSR205DW	CTM200NSS5E	CTM408NSS5E	CTM409NBS5E	CTM513NBS5E	CTM512NSS5E	CBM395NBS6E	CBM394NSS6E



Freezer Models:

CCF141DB	CCF142DW	CCF198DB	CCF199DW	CCF254WE	CCF141BE	CCF142WE	CCF198BE
CCF199WE	CCF298BE	CCF299WE	CCF499BE	CCF500WE	CCF699BE	CCF700WE	CSF165NSS
CSF166NW	CSF205NSS	CSF206NW	CSH311NWL	CSH311NWL3	CSH310NBSL	CSH379NBSL2	CSH379NBSR2
CSH380NWL2	CSH380NWR2	CSH379NBSL3	CSH379NBSR3	CSH380NWL3	CSH380NWR3		

TV Models:

U43G7P	U50G7P	U55G7P	U55QM8V	U58G7P	U65G5L	U65G7P	U65QM8V
U75F8T	U85F8TG	U98F8TG	U50G7PG	U55G7PG	U58G7PG	U65G7PG	U55QM8VG
U65QM8VG	U75F8TG	U43G7PG					

Washer Models:

WDFL8T48B3	WDFL8T48W2	WFL85PL48W1	WFL85T48W2	WTL64B	WTL65W	WTL79B	WTL80W
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Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product during the Promotional Period in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) CHI Q products from CHI Q AUSTRALIA or its authorized retailers.

The promotional warranty is only valid when accompanied by the original invoice, sales receipt, or formal confirmation from CHI Q Electronic (Australia) of the warranty period.

Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with CHI Q Electronic (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased.

Exclusions

The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions.

Contact

For queries relating to warranty or product service please visit our official website:
www.chiq.com.au